## AN ANALYSIS OF POLITENESS STRATEGIES USED BY OFFICERS TO CUSTOMERS IN UNIT CONDONG, PDAM KABUPATEN PROBOLINGGO (PRAGMATICS STUDY)

## **THESIS**



By

Jaka Putra Pamula NIM 13 741 0018

ENGLISH DEPARTMENT
FACULTY OF LETTERS AND PHILOSOPHY
PANCA MARGA UNIVERSITY
PROBOLINGGO
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